

Ridgewood Water Weekly

July 7, 2025

2025 Water Quality Report Now Available

Ridgewood Water's **2025 Water Quality Report** can be viewed on our website (<https://water.ridgewoodnj.net/water>) and by scanning the QR code. The report summarizes more than 10,000 tests covering dozens of potential contaminants including lead, volatile organic compounds, disinfection products and PFAS. If you need assistance understanding some of the technical language in the report, please reach out to Customer Service at 201-670-5520 or cswater@ridgewoodnj.net.



Lead Levels Well Below State Limits



Lead levels have remained well below state safety limits since 2015, when corrosion controls were fully implemented. Eleven rounds of lead and copper testing have been conducted per New Jersey Department of Environmental Protection (NJDEP) protocols since that time, and every test has shown lead levels well below the legal limit of 15 parts per billion (PPB). The highest lead level Ridgewood Water has seen was 6.28 PPB, which is **less than half of the NJDEP's maximum contaminant level**.

Tap Water Vs. Bottled Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. Ridgewood Water's source is primarily groundwater, from the 52 deep wells that we own and operate. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and can pick up substances resulting from the presence of animals or from human activity.

In order to ensure that tap water is safe to drink, the Environmental Protection Agency (EPA) and the NJDEP prescribe regulations that limit the amount of certain contaminants in the water supplied by public water systems. Similarly, Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water. **It should be noted that EPA/NJDEP regulations are more stringent than FDA regulations.**



Ridgewood Water Weekly

July 21, 2025

Help Us Avoid Stage 3 Water Restrictions

We have come close to enacting Stage 3 water restrictions in recent weeks as water usage, particularly on Tuesday and Saturday mornings, has increased dramatically in several locations in our four-town service area. **Please note that this spike is directly related to lawn watering.** We urge customers to follow the two-day watering schedule - odd addresses Tuesdays and Saturdays only, even addresses, Wednesdays and Sundays only. To report non-compliance, please email reportwater@ridgewoodnj.net or call 201-670-5520.



Annual Hydrant Inspections Begin Next Week



Every year, **Ridgewood Water inspects all 1,767 fire hydrants in our service area** to ensure they are in proper working condition. Some of the items that are checked during the annual inspection include:

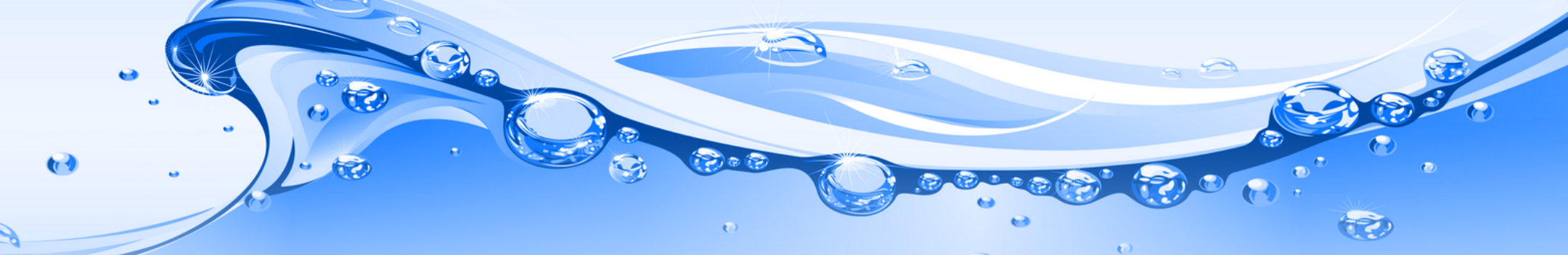
- Obstructions that could interfere with hydrant operation
- Cracked or missing caps
- Leaky or broken nozzles, gaskets and valves
- Main valve leaks
- Water flow

Final PFAS Treatment Facility Out to Bid

The last of the 12 PFAS Treatment Facilities being built by Ridgewood Water - Cedar Hill in Wyckoff - is currently being advertised for bidding from contractors, with a deadline of August 15. Cedar Hill also is the final “Big Four” facility to be constructed. When completed by the end of 2026, Cedar Hill will be able to treat **3 million gallons of water a day**, which represents one-fifth of our highest daily demand of 15 million gallons.

Overnight Road Work in Ridgewood

Work continues on the booster station being installed on Glen Avenue, between Oak Street and Upper Boulevard, in Ridgewood. The next phase of the project will take place from **10:00 pm on Thursday, July 24 to 7:30 am on Friday, July 25**. There will be a single lane closure going eastbound on Glen Avenue, allowing for alternating traffic in the westbound lane. Police officers will be on site to assist drivers. We appreciate your patience as we undertake this important work.



Ridgewood Water Weekly

July 28, 2025

423 Violations Documented

Since the first week of June, a team of Ridgewood Water employees have been performing late-night/early-morning checks on sprinkler usage in Glen Rock, Midland Park, Ridgewood and Wyckoff. A total of **423 violations of the two-day watering schedule** have been documented to date.

What happens next?

- Each property in violation receives **two warnings**.
- After the second violation, property owners **receive a ticket**.
- Each week, the administrator/manager in each town receives a list of violations.

Help Us Avoid Stage 3 Restrictions

We have come close to enacting Stage 3 water restrictions in recent weeks as water usage, particularly on Tuesday and Saturday mornings, has increased dramatically in several locations in our four-town service area. Please note that this spike appears to be directly related to lawn watering.

We urge customers to follow the two-day watering schedule below. To report non-compliance, please email reportwater@ridgewoodnj.net or call 201-670-5520.

Sun	Mon	Tue	Wed	Th	Fri	Sat
						
 Wednesday & Sunday Even Addresses	 Monday & Friday Municipal Properties	 Tuesday & Saturday Odd Addresses	 Thursday No Lawn Watering			

AUTOMATIC SPRINKLER SYSTEMS
Watering allowed between 3:00 am and 7:00 am on designated days

HANDHELD HOSE/DRIP IRRIGATION
Watering allowed any day before 10:00 am or after 6:00 pm

Ridgewood Water Weekly

August 11, 2025

PFAS Treatment Facility Updates

Four Granular Activated Carbon vessels (the second largest size manufactured by Calgon Carbon Corp.) were recently delivered to the **Wortendyke PFAS Treatment Facility** in Midland Park, which is on schedule to become operational by December 2026.

The **Prospect PFAS Treatment Facility** in Glen Rock is expected to be operational this fall.

When all facilities are on line by the end of 2026, all regulated PFAS compounds will be **nondetectable** in the treated water, exceeding the EPA standard of 4 parts per trillion.



Final Construction Contract Awarded

At the August 6, 2025 Ridgewood Village Council Meeting, Coppola Services, Inc., was awarded the contract to build the Mountain PFAS Treatment Facility in Wyckoff at a **total cost of \$3,554,000**. Mountain is one of the final three PFAS Treatment Facilities to enter the design phase. Mountain, Eastside in Ridgewood and Main in Glen Rock are all expected to be operational by October 2026.

Voluntary Water Restrictions



Customers affected by the recent Passaic Valley Water Commission system outage need our help! In order to increase supply to those who are without water in our neighboring systems, Ridgewood Water has temporarily closed an interconnection to the Hawthorne water system to divert that water to the affected area. **This decreases our normal water supply by 1 million gallons a day - approximately 7 percent of our total production.**

Please do your part by conserving water, which will help us avoid Stage III Water Restrictions while assisting our neighbors in Paterson, Prospect Park, Haledon and North Haledon.

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August 18, 2025

Selling Your Home?

Be sure to call Ridgewood Water (201-670-5520) to schedule a final reading of your water meter.

- Information required for the reading: location address, name and phone number of current owner, new owner name and at least one form of contact for new owner, closing date, and attorney name and email.
- The requested meter reading date should be three to five days before closing.
- Who will be making the final payment? Seller? Attorney? Title company?
- Typically, no one needs to be home to read the meter.
- The water does NOT get turned off at the curb due to a transfer of ownership.



Lead Service Line Milestone Achieved

At the August 13th Ridgewood Village Council Meeting, the **first Lead Service Line Replacement contract** was officially awarded! Customers who have opted in to the program have been notified that the replacement cost is set at a **flat rate of \$2,800** - regardless of the length of the pipe. (Customers may choose to finance the purchase over a 30-year period.) If you have any questions about Ridgewood Water's Lead Service Line Replacement Program, please contact us at 201-670-5520 or cswater@ridgewoodnj.net. Together, we're taking important steps toward a safer water system.

Report Hydrant Robbery

Only Ridgewood Water staff and local firefighters are authorized to operate hydrants, unless a permit has been issued by Ridgewood Water. So if you spot a "hydrant robbery," **please report it immediately** to our customer service department at 201-670-5520 or cswater@ridgewoodnj.net. Unauthorized hydrant use can cause discolored water or even cross-contamination of our distribution system.



Ridgewood Water Weekly

August 25, 2025

Go Native: A Greener Alternative to Grass

Choosing native plants instead of grass is a smart way to create a healthier, more sustainable yard. Unlike traditional lawns, native plants are adapted to the local climate and soil, which means they need less water, fertilizer and maintenance. They also provide food and shelter for pollinators, birds and other wildlife, helping to support biodiversity. In addition, native gardens add beauty and seasonal variety, while reducing the time and resources spent on mowing and upkeep. **Pictured: A native garden in Glen Rock that was watered only ONCE this summer!**



Carr PFAS Treatment Facility Recognized



The Carr PFAS Treatment Facility in Ridgewood was recognized by the New Jersey Department of Environmental Protection as “one of New Jersey’s first approved PFAS treatment systems, placed into service in 2019” in the organization’s July 2025 PFAS Report. **Each of the four granular activated carbon vessels treats up to 250 gallons of water per minute.**



How Water Meters are ‘Read’

For billing purposes, Ridgewood Water staff members remotely “read” water meters from their vehicles once each quarter. (They drive down every street in town on the day of the reading!) Customers receive their bill seven to 14 business days after the read date. Our meter reading schedule can be found at:

<https://water.ridgewoodnj.net/meter-reading-schedule/>



Ridgewood Water Weekly

September 12, 2025

Lead Service Line Replacements Coming Soon!

Five hundred customers have signed up with Ridgewood Water to have their lead or galvanized service lines (LSLs) replaced in 2025-2026! The contractor, Reivax, will be mobilizing in the next few weeks. While waiting for permits and final construction approvals from state and local agencies, Reivax will be contacting residents to schedule initial site inspections and service line replacements. They also will be traveling around the service area with a vacuum excavator truck to inspect remaining service lines of unknown material. **To “opt in” for the second round of lead service line replacements, visit our website: leadreplacement.ridgewoodnj.net.**



Voluntary Water Restrictions Lifted

Thank you to all of our customers that participated in the voluntary call to action to support our neighbors affected by the Passaic Valley Water Commission main breaks. **We have thoroughly flushed, tested and reestablished our interconnection with PVWC.** Please feel free to resume your regular lawn watering by following the two-day watering schedule.

Sun	Mon	Tue	Wed	Th	Fri	Sat
Wednesday & Sunday Even Addresses		Monday & Friday Municipal Properties		Tuesday & Saturday Odd Addresses		Thursday No Lawn Watering

AUTOMATIC SPRINKLER SYSTEMS
Watering allowed between 3:00 am and 7:00 am on designated days

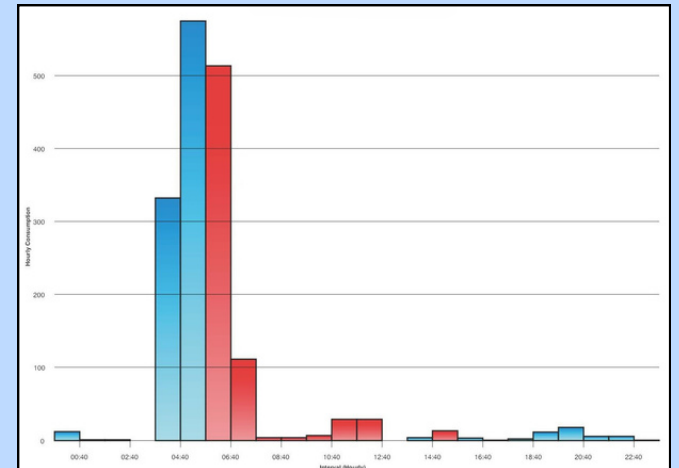
HANDHELD HOSE/DRIP IRRIGATION
Watering allowed any day before 10:00 am or after 6:00 pm

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September 19, 2025

Do You Need a Leak Detective?

Is your water usage higher than usual or expected? Call Customer Service at 201-670-5520 to see if you are eligible for a datalogger. A datalogger will pull the last 96 days of consumption history from your meter, breaking it down on an hourly basis. (See chart.) This can be especially helpful for evaluating sprinkler usage, but it can also assist in uncovering a leak inside your home, such as a running toilet. The process takes 10 to 15 minutes, and our technician will walk you through the results on site.



Kudos from Our Customers

Our staff works hard every day, and it means so much when customers take the time to reach out and let us know about a job well done. **Many thanks to the Glen Rock and Wyckoff residents who shared these compliments with our Customer Service Department.**

- [He] was so pleasant, professional, intelligent and, above all, so explanatory. [He] took his time with everything he did, as well as visually showing me our water usage. Ridgewood Water is so very lucky to have [him] as a valued representative to educate customers in a most professional manner.*
- [He] coordinated his shut off/turn on activities with the plumber that was replacing the main shut-off valve in our basement. [He] arrived for the shut off and returned for the turn on in a timely manner to minimize our water outage, and helped ensure that the plumbing work was done correctly and without any leaks. Our kudos to [his] service acumen.*

Fall Sprinkler Maintenance

Fall is typically the end of the gardening season, making it the ideal time for sprinkler system maintenance. Performing maintenance in the fall gives you sufficient time to schedule any necessary repairs before the winter freeze or the busy spring season. Besides your sprinkler system, be sure to check outdoor faucets and pipes for leaks.



Ridgewood Water Weekly

October 3, 2025

Statewide Drought Watch in Effect

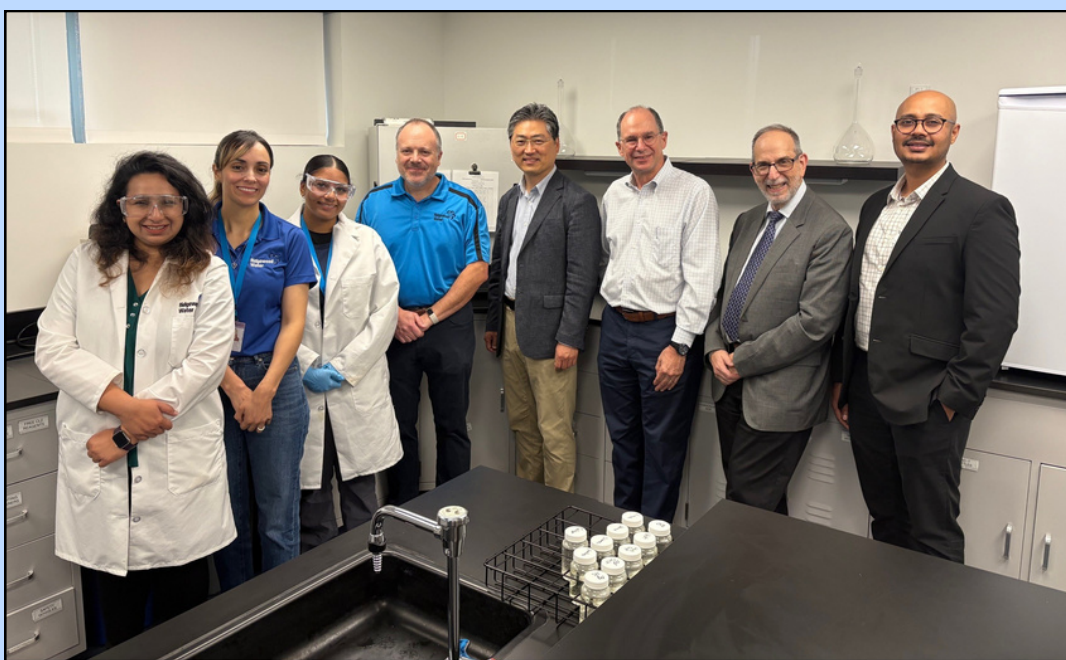
With below-average rainfall becoming the dominant weather pattern, impacting streamflow, groundwater and water supply reservoirs, the New Jersey Department of Environmental Protection has declared a statewide Drought Watch. **All residents are asked to follow water conservation practices, and to use water wisely, particularly when using water outdoors.**

PFAS Treatment Construction Update

On Monday evening, Richard Calbi, director of Ridgewood Water, updated the Ridgewood Village Council on the status of the buildout of the PFAS Treatment Facility Master Plan. Eleven of the 12 facilities are on target to be operational by the end of 2026. The 12th and final facility is expected to come online in March of 2027. Earlier this week, the Prospect PFAS Treatment Facility in Glen Rock (pictured) began delivering water at undetectable levels for PFOA and PFOS from four wells. **Calbi's presentation can be found on our website: water.ridgewoodnj.net.**



Collaboration with NJIT



NJIT's Center for Translational Research facilitated an introduction between Ridgewood Water and **PFASolve Inc.** (pictured), who met with the team at Ridgewood Water this past week. "PFASolve is developing a testing method that delivers results in just 24 hours, compared to our current turnaround time of two weeks or more," said Richard Calbi. In addition, PFASolve is exploring ways to extend the life of the granular activated carbon filters used in Ridgewood Water's PFAS Treatment Facilities. Stay tuned for updates about this promising collaboration.