

Ridgewood Water Weekly

Week of July 8, 2024

Annual Drinking Water Quality Report

Ridgewood Water's "2024 Drinking Water Quality Report" is now [available online](#). Read about the results of our monitoring and testing, find out where your water comes from, and more. If you have questions about the report, parts of which are fairly technical, please contact Ridgewood Water at 201-670-5520 or cswater@ridgewoodnj.net.

Quarterly PFAS Notice

Check your mail for the latest quarterly notice on PFAS. Ridgewood Water will continue to provide you with an updated public notice until all approved remedial measures are completed in 2026 and we are in compliance with NJDEP standards. [Learn more about PFAS.](#)



Continue to Conserve Water

As we work to meet new PFAS standards, we are delivering water via wells that contain the least amount of PFAS. When our customers conserve water, it enables us to continue to draw on wells with the lowest PFAS levels and helps us manage the water supply during periods of low rain. In addition to following the twice-a-week watering schedule, you can conserve water by turning off the faucet while shaving or brushing your teeth, taking shorter showers, operating the dishwasher only when full and using the appropriate water level or load size selection on your washing machine.

Road Work Ahead

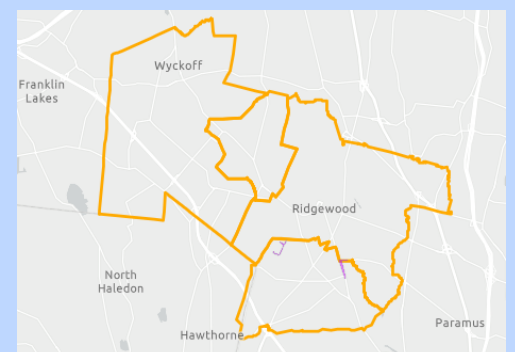
Low Potential for Traffic Diversion

STREETS AFFECTED OVER THE NEXT TWO WEEKS

Glen Rock: Dunham Place and Plymouth Place

FOR DETAILS, [VIEW RIDGEWOOD WATER'S SERVICE ADVISORY MAP](#)

This year, Ridgewood Water launched an interactive map to provide customers with an overview of upcoming work that might lead to road closures and detours.



Ridgewood Water Weekly

Week of July 15, 2024

Be Water Wise!

REDUCE WATERING TIME BY 20%. If you usually run your sprinklers for 20 minutes, cut back to 16 minutes. If your lawn still looks good, cut back by an additional 4 minutes. It makes a big difference!

SIGN UP FOR WATERSMART. WaterSmart is a free service that shows you how much water you are using and helps create a plan on how to use 20% less. [Sign up here.](#)

FOLLOW THE TWO-DAY WATERING SCHEDULE. The schedule below is MANDATORY and critical to avoiding further water restrictions. *Reminder: No residential watering on Monday, Thursday or Friday.*

Address Type	Day of the Week	Irrigation Type	Time of Day
Odd Number	Tuesday and Saturday	Manual Irrigation	Before 10 am or after 6 pm
Even Number	Wednesday and Sunday	Automatic Irrigation	Between 3 am and 7 am
Municipal Property	Monday and Friday	Smart Controller Permit	Between 3 am and 7 am

Irrigation is allowed any day within time restrictions noted above if using a hand-held hose or drip irrigation. Smart Controller Permits can be obtained from Ridgewood Water.

Did You Know?

Overwatering can lead to a lawn with a very shallow root system...and shallowly rooted grass is easily stressed and susceptible to disease and damage from insects. These conditions also make your lawn less likely to thrive during a drought or dry spell - another reason to water wisely.

Road Work Ahead

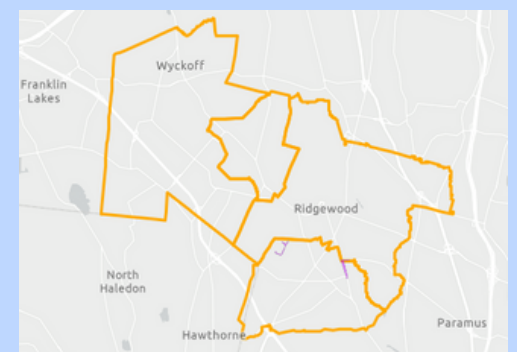
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Ridgewood Water Weekly

Week of July 29, 2024

PFAS Treatment Facility Update

PFAS Treatment Facility	Project Status (Online, Under Construction, Out for Bid or Final Design Stage)	Expected Date of Completion * Pending Award Date
Carr	- Construction completed, facility in operation	September 2019
Twinney	- Construction completed, facility in operation	August 2022
Ravine	- Under construction - Construction began in April 2023	October 2024
Prospect	- Under construction - Construction began in August 2023	August 2025
Ames	- Under construction - Construction began in April 2024	April 2026
Wortendyke	- Out for bid, bid opening on August 23, 2024 - Construction planned to begin in fall 2024	December 2026*
Cedar Hill	- Final design completed, bid advertisement expected in fall 2024 - Cultural review completed, awaiting final recommendations - Future review by Wyckoff Planning Board	December 2026*
East Ridgewood	- Contract awarded to Sovereign Consulting, Inc. - Notice to proceed issued July 22, 2024	January 2026*
West End	- Contract awarded to Sovereign Consulting, Inc. - Notice to proceed issued July 22, 2024	January 2026*
Eastside	- Final design contract awarded August 2023 - Bid advertisement in Fall 2024, pending DEP approvals - Construction planned to begin by end of 2024	October 2026*
Main	- Final design contract awarded August 2023 - Bid advertisement in Fall 2024, pending DEP approvals - Construction planned to begin by end of 2024	October 2026*
Mountain	- Final design contract awarded August 2023 - Bid advertisement in Fall 2024, pending DEP approvals - Construction planned to begin by end of 2024	October 2026*

The Environmental Protection Agency (EPA) recently issued the first national regulation limiting the presence of the most common types of "forever chemicals." Water suppliers in the United States have until 2029 to reduce the levels of PFOA and PFOS to 4 parts per trillion.

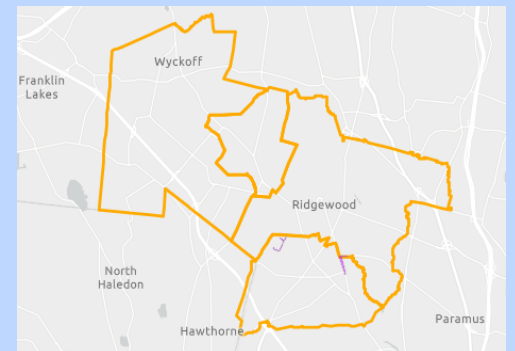
Ridgewood Water is on target to reach *nondetectable* levels of all regulated PFAS compounds by the end of 2026 - three years ahead of the EPA deadline.

It should certainly be noted that we are working faster than the majority of communities in the country to eliminate PFAS.

Road Work Ahead

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Ridgewood Water Weekly

Week of August 5, 2024

6 Reasons to Sign Up for WaterSmart

1. View detailed information about your water usage, including where and when you are using the most water. (Many people are surprised the first time they see their water use in gallons per day!)
2. Receive personalized recommendations for using water more efficiently.
3. Create a plan to use 20% less water.
4. Receive notifications about possible leaks.
5. View and pay your bill - safely and securely - through an easy-to-use online portal or mobile app.
6. WaterSmart is free!

Questions? Reach out to customer service at cswater@ridgewoodnj.net or 201 -670-5520.

[SIGN UP FOR WATERSMART](#)

Report Hydrant Robbery

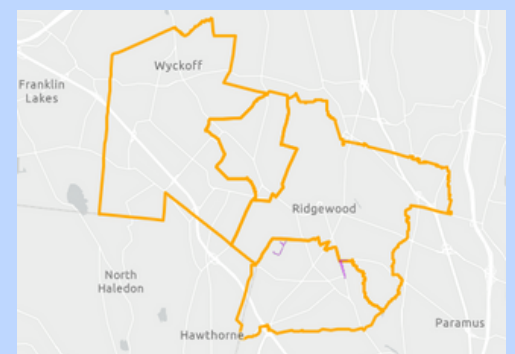
Ridgewood Water staff and local firefighters should be the only people operating hydrants, unless a permit has been issued by Ridgewood Water. So if you see a “hydrant robbery” taking place, please report it to our customer service department at cswater@ridgewoodnj.net or 201-670-5520.

Unauthorized operation of a hydrant can result in discolored water or even cross-contamination of the Ridgewood Water distribution system.

Road Work Ahead

FOR DETAILS, [VIEW RIDGEWOOD WATER'S SERVICE ADVISORY MAP](#)

This interactive map is designed to provide customers with an overview of upcoming work that might lead to road closures and detours.



Ridgewood Water Weekly

Week of August 12, 2024

Update: Lead Service Line Replacement

- The Lead Service Line Replacement Program is in the Opt-in/Opt-out period through December 1, 2024. We encourage all Ridgewood Water customers who want to have their lead or galvanized service line replaced through the program to **OPT IN**. When firm prices are determined later this year, you will have an additional 30 days to make a final decision.
- To date, we have received more than 500 responses and inquiries, with nearly 300 customers choosing Option 1 (Ridgewood Water Contractor) and more than 100 choosing Option 2 (Private Contractor).
- For details about the program, and to sign up, visit water.ridgewoodnj.net.
- If you don't know whether your service line is made of lead, use the [Service Line Look-Up Tool](#) to find out. If the material is "unknown," contact Ridgewood Water at cswater@ridgewoodnj.net or 201-670-5520 to schedule an inspection. Or you can ask your plumber to verify the material before scheduling your replacement.

How Water Meters are 'Read'

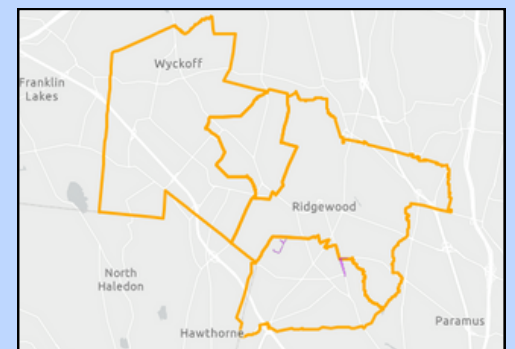
For billing purposes, staff members remotely "read" water meters from their vehicles once each quarter. (They drive down every street in town on the day of the reading!) The meter reading dates below are approximate. Customers will receive their bill seven to 14 days after the read date. For more information about your water usage, sign up for [WaterSmart](#).

Midland Park - 8/19/24 | Wyckoff - 9/9/24 | Ridgewood - 10/7/24 | Glen Rock - 10/28/24

Road Work Ahead

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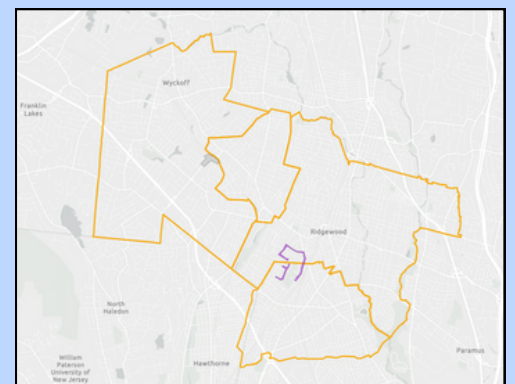


Ridgewood Water Weekly

Week of August 26, 2024

Road Work Ahead

A raw water main is being installed on **Doremus Avenue** and **Ackerman Avenue** - along Doremus Road from the Glen Rock-Ridgewood border (just south of Orchard Place) to Ackerman Avenue/Bellair Road. Traffic detours will be in effect for the duration of the work. The raw water main will allow water from the Glen Rock well to flow to the West End PFAS Treatment Facility, which is currently under contract to be constructed. For details, [view the Service Advisory Map](#).



Selling Your Home?

Be sure to call Ridgewood Water (201-670-5520) to schedule a final reading of your water meter.

- Information required for the reading: location address, name and phone number of current owner, new owner name and at least one form of contact for new owner, closing date, and attorney name and email.
- The requested meter reading date should be three to five days before closing.
- Who will be making the final payment? Seller? Attorney? Title company?
- Typically, no one needs to be home to read the meter.
- The water does NOT get turned off at the curb due to a transfer of ownership.

Be Water Wise!


Water usage *triples* during the summer months, which is why Ridgewood Water's two-day watering schedule became the permanent baseline in Glen Rock, Midland Park, Ridgewood and Wyckoff. Complying with two-day watering ensures that sufficient water will be in reserve for firefighting and other emergencies. To report non-compliance with the schedule, please email reportwater@ridgewoodnj.net or call 201-670-5520.

Ridgewood Water's Water Conservation Program Is In Effect!

Follow the two-day lawn watering schedule.

Sun **Mon** **Tue** **Wed** **Th** **Fri** **Sat**

● Wednesday & Sunday Even Addresses ● Monday & Friday Municipal Properties ● Tuesday & Saturday Odd Addresses □ Thursday No Lawn Watering



Ridgewood Water Weekly

Week of September 3, 2024

Ensuring Safety and Trust

Ridgewood Water ensures the safety and trust of the clients we serve by requiring all employees to carry photo ID cards and drive vehicles that are clearly marked with our logo. This practice allows residents to easily identify legitimate Ridgewood Water personnel, whether they are performing routine maintenance, responding to service calls or working on infrastructure projects. Have any doubts? Ask to see the employee's ID!



Road Work Ahead

A raw water main is being installed along Doremus Avenue across the Glen Rock-Ridgewood border, down Ackerman, Bellair and Lincoln Avenues, and ending at West End Avenue. Traffic detours are in effect for the duration of the work. The raw water main will allow water from the Glen Rock well to flow to the West End PFAS Treatment Facility, which is currently under contract to be constructed. For details, [view the Service Advisory Map](#).

4-Point PFAS Plan

 **We're working quickly to address PFAS.**

-  **1** Holding manufacturers responsible
-  **2** Delivering water with the least amount of PFAS
-  **3** Investing in new treatment to make PFAS undetectable by 2026
-  **4** Seeking federal funding to keep costs as low as possible

Hundreds of communities in New Jersey and thousands nationwide are finding PFAS in their drinking water. Few are working as quickly as Ridgewood Water has been. We are on track to bring our water into compliance with the new federal standard by the end of 2026 - three years *before* the EPA deadline. Read about our four-point PFAS plan at water.ridgewoodnj.net.

Ridgewood Water Weekly

Week of September 9, 2024

Construction Update

At the September 4th Village of Ridgewood Council Meeting, Rich Calbi, director of Ridgewood Water, presented an update on the construction of the PFAS Treatment Facilities. Bottom line: Two facilities are currently active, five are under construction, and the entire system is on schedule to be treated by the end of 2026.

Visit water.ridgewoodnj.net to view the presentation.



Road Work Ahead

- As part of the construction of the Ames PFAS Treatment Facility, a sanitary sewer installation project is starting on Monday, September 9th in Wyckoff. Traffic detours are possible on the following streets: Concord Place, Carlton Road, Hartung Drive and Covington Place.
- A raw water main is being installed along Doremus Avenue across the Glen Rock-Ridgewood border, down Ackerman, Bellair and Lincoln Avenues, and ending at West End Avenue. Traffic detours are in effect for the duration of the work. The raw water main will allow water from the Glen Rock well to flow to the West End PFAS Treatment Facility, which is currently under contract to be constructed.

View Ridgewood Water's [Service Advisory Map](#) for more details about these two projects.

Your Toilet is A Water Thief!

Did you know that a leaky toilet can waste 200 gallons of water a day? Be sure to check your toilets for leaks! Free testing tablets are available upon request from Ridgewood Water. **(Call 201-670-5520.)** Also, never use your toilet as a wastepaper basket. Every flush can waste up to five gallons!



Ridgewood Water Weekly

Week of September 16, 2024

Capital Improvement Update

Last week, the Ridgewood Village Council approved the contract for the construction of the **Wortendyke PFAS Treatment Facility** - the third of the four largest facilities in the system (a.k.a. “The Big 4”) to go under contract. Next step: approval by the New Jersey Department of Environmental Protection, after which a notice to proceed will be issued. The anticipated completion date for the Wortendyke PFAS Treatment Facility is October 2026.

Fall Sprinkler Maintenance

Fall is typically the end of the gardening season, making it the ideal time for sprinkler system maintenance. Performing maintenance in the fall gives you sufficient time to schedule any necessary repairs before the winter freeze or the busy spring season. Besides your sprinkler system, be sure to check outdoor faucets and pipes for leaks.



Road Work Ahead

- As part of the construction of the Ames PFAS Treatment Facility, a sanitary sewer installation project is under way in Wyckoff. Traffic detours are possible on Concord Place, Carlton Road, Hartung Drive and Covington Place.
- A raw water main is being installed along Doremus Avenue across the Glen Rock-Ridgewood border, down Ackerman, Bellair and Lincoln Avenues, and ending at West End Avenue. Traffic detours are in effect for the duration of the work. The raw water main will allow water from the Glen Rock well to flow to the West End PFAS Treatment Facility, which is currently under contract to be constructed.

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