

Ridgewood Water's Boil Water Advisory Has Been Lifted Water Service is Restored

Customers in a contained zone within the Ridgewood Water Service Area experienced a boil water advisory on Saturday 9/21/24 due to a water main break.

We are pleased to report the regulatory testing came back negative and showed that the system is free of contamination from the low-pressure event. *

The following measures are strongly encouraged at this time, to learn if your home was in the affected area, visit our [Boil Water Advisory Map](#):

- Run your water faucets for 3-5 minutes to flush your service connection and interior plumbing with water from the service main.
- Empty and clean your automatic ice makers and water chillers.
- Drain and refill your hot water heater if the temperature is set below 113 degrees Fahrenheit.
- Service connections with a water softener/cartridge filters should be run through a regeneration cycle or other procedures recommended by the manufacturer.
- Water reservoirs in tall buildings should be drained and refilled. (as applicable)

We apologize for any inconvenience and thank you for your patience. If you have any questions or comments, please contact:

Ridgewood Water Customer Service Department at (201) 670-5520

You may also view our website at water.ridgewoodnj.net for further updates.



Boil Water Advisory Map