

## Public Service Announcement

To: Ridgewood Water Customers  
Re: Use of Private Contractors for Lead Service Line Replacements  
Date: May 16, 2024

**\*\*NOTICE to homeowners opting to replace their service line using their own plumbing contractor\*\***

**Ridgewood Water has been made aware of potentially misleading contractor behavior surrounding the replacements of Lead Service Lines and the recent legislation acting to motivate homeowners and water systems to get the lead out of household service lines.**

- Some contractors are sending out advertisements claiming that replacing your service line is mandatory. It is not. IT IS VOLUNTARY.
- If you received a letter stating that RW's records indicate that your property has been identified as having a Lead Service Line or is of Unknown Material, we advise you to confirm the material of your service line prior to contracting with a private contractor. Most reputable contractors can verify the material with an interior inspection at no cost to you.
- If you and/or your contractor determines that the material of your service line is *different* than what is shown in our inventory [Service Line Look-up \(ridgewoodnj.net\)](http://ridgewoodnj.net) please let us know and we will update our database. There may not be a need for replacement and the cost for same if your service line is acceptable (copper).
- If your plumbing contractor finds that you already have a copper service line, they should not replace it without your approval. Lead and galvanized service lines should be replaced according to the New Jersey legislation (N.J.S.A. 58:12A-40 et seq.).
- LSL Replacements can typically be accomplished using trenchless construction, which limits the amount of disturbance to your property's surroundings. When choosing a plumbing contractor, you may want to find out if they have this capability. See video: [MiniPix US V53 16x9 VO1 \(youtube.com\)](https://www.youtube.com/watch?v=MiniPix_US_V53_16x9_VO1)
- If you do not want to use your own plumbing contractor, you will be able to opt-in to the Ridgewood Water LSLR Program beginning in June. We will advertise the project in the fall, select a contractor, and publish actual costs for property owners, at which time you can still opt-in or opt-out of the program.
- Any Questions? Contact Ridgewood Water:

### Contact Us

For More Information:  
Call: 201-670-5520  
Email: [cswater@ridgewoodnj.net](mailto:cswater@ridgewoodnj.net)  
Visit: <https://leadreplacement.ridgewoodnj.net>