

Ridgewood Water Weekly

Week of 10/09/23

Road Work Ahead

No Expected Traffic Interruptions: RW distribution crews are completing a water main replacement that will take between 2-3 weeks to complete. As it is not located on a busy road, there are no expected traffic interruptions this week.

Maintenance and Repairs

Lead Service Line Inspections: The Hydro Excavator Truck may be coming to a street near you. To learn more about RW's efforts to identify lead service lines within our system, visit the [Lead Update and Resources](#) page. RW staff is also conducting visual inspections at homes throughout the service area. Feel free to call our customer service department to verify our staff member's identity should one approach your home or business.



Main Line Replacement: RW's distribution crew are in the last stage of the Main Line Replacement. The final stage involves pressure testing, bacteriological testing, and the final service connection.

Hydrant Flushing Program: RW's Distribution Crews will be starting their annual Hydrant Flushing Program. Our crews will be running water through our hydrants in a focused and strategic manner over the next two weeks. The crews will operate the hydrants during the late evening and early morning hours to limit interference to traffic. Every year RW conducts a Hydrant Flushing Program to provide preventative maintenance to the distribution system. Hydrant Flushing Programs help maintain the distribution system by washing loose sediment from the interior surface of water mains as well as to ensure the integrity of the distribution system.



Important Reminders

Save the Date!-Ridgewood Water Open House: Ridgewood Water is planning a fall schedule of open houses and tours, and will be holding it's first open house on Monday, October 16th. The event will take place at the Ridgewood Library from 6pm - 8pm. The second open house is scheduled for the following week on Tuesday, October 24th, from 6pm - 8pm. This event will be held in Midland Park at the Social Hall attached to the Fire Station. Residents from all towns within the service area are welcome to attend.

This program is not sponsored by the Ridgewood Library or the Midland Park Fire Department.

Ridgewood Water Weekly

Week of 10/23/23

Road Work Ahead

No Expected Traffic Interruptions: RW Distribution Crews have completed the Annual Hydrant Flushing Program as of Friday this past week. Next week the crews will be working on hydrant replacements and repairs. Thus no major traffic interruptions are expected.

Maintenance and Repairs

Hydrant Flushing Program: RW's Distribution Crews are completing the Annual Hydrant Flushing Program this week. Next week our crews will focus on repairing or replacing hydrants

RW crews have been running water through our hydrants in a focused and strategic manner over the last two weeks. The crews operated the hydrants during the late evening and early morning hours to limit interference to traffic. Every year RW conducts an Annual Hydrant Flushing Program to provide preventative maintenance to the distribution system.



Hydrant Flushing Programs help maintain the distribution system by washing loose sediment from the interior surface of water mains as well as to ensure the integrity of the distribution system.

Important Reminders

Ridgewood Water Open House: Ridgewood Water held two Open House Events over these past two weeks. The events hosted a selection of tabletop stations featuring the many departments and services that are necessary to operate a successful water system. Featured during the event was the Metering and Markout Division, the Customer Service Team, the Distribution Crews, the Information Services and GIS Division, the Laboratory Team, the Treatment Crews, and two tables devoted to the biggest regulatory initiatives of our era, the PFAS Treatment Team and the Lead and Service Line Identification and Replacement Team. We appreciate all of our customers that came out to show interest in how our water system works, engaged in stimulating conversation, and participated in this educational opportunity.

Ridgewood Water Weekly

Week of 10/30/23

Road Work Ahead

No Expected Traffic Interruptions: RW Distribution Crews have completed the Annual Hydrant Flushing Program. This week the crews will be working on hydrant replacements and repairs. Thus no major traffic interruptions are expected.

Maintenance and Repairs

Hydrant Flushing Program: RW's Distribution Crews have completed the 2023 Annual Hydrant Flushing Program. In the evening hours, across the span of the last two weeks, the crews have progressively flushed 1,879 fire hydrants across the 4 town service area. Every year RW conducts an Annual Hydrant Flushing Program to provide preventative maintenance to the distribution system.



Hydrant Flushing Programs help maintain the distribution system by washing loose sediment from the interior surface of water mains as well as to ensure the integrity of the distribution system.



Lead Service Line Inspections: The Hydro Excavator Truck may be coming to a street near you. Learn more about RW's efforts to identify lead service lines within our system, visit the [Lead Update and Resources Page](#).

Capital Improvements

Prospect PFAS Treatment Facility Raw Water Mains: [NJ I-Bank](#), the state funding agency that provides low-interest financing for infrastructure projects, approved the plans for running the Raw Water Mains to the Prospect PFAS Treatment Facility. This approval will allow Ridgewood Water to open the bid to potential contractors. The bid opening is set for December 13th. Another important milestone reached in our [PFAS Treatment Master Plan](#).

Important Reminders

Irrigation Winterization Best Practice. It is that time of year that our irrigation systems see their first seasonal frosts and freezing temperatures. It is best practice to properly [winterize your irrigation system](#) when not in use over the cold winter months.

Ridgewood Water Weekly

Week of 11/06/23

Road Work Ahead

No Expected Traffic Interruptions: RW Distribution Crews are working on fire hydrant repair and rehabilitation as well as focusing on Lead Service Line Inspections this week. Thus, no major traffic interruptions are expected.

Maintenance and Repairs



Lead Service Line Inspections: The Hydro Excavator Truck could be coming to your street. Learn more about RW's efforts to identify lead service lines within our system, visit the [Lead Update and Resources Page](#).

RW staff is also conducting visual inspections at homes throughout the service area. Feel free to call our customer service department to verify our staff member's identity should one approach your home or business.

Capital Improvements

Prospect PFAS Treatment Facility Raw Water Mains: [NJ I-Bank](#), the state funding agency that provides low-interest financing for infrastructure projects, approved the plans for the Raw Water Mains leading to the Prospect PFAS Treatment Facility. This approval will allow Ridgewood Water to open the bid to potential contractors. The bid opening is set for December 13th. Another important milestone reached in our [PFAS Treatment Master Plan](#).

Important Reminders

Irrigation Winterization Best Practice. It is that time of year that our irrigation systems see their first seasonal frosts and freezing temperatures. It is best practice to properly [winterize your irrigation system](#) when not in use over the cold winter months.

November 4-Town Roundtable Scheduled: At least three times a year, representatives from each of the 4 towns leadership teams, that make up Ridgewood Water's service area, are invited to meet at the RW's headquarters to discuss the challenges surrounding operation of our public water system. The next meeting is scheduled for November 28th, from 8:30am to 10:00am.


Ridgewood Water Weekly

Week of 11/13/23

Road Work Ahead

No Expected Traffic Interruptions: RW Distribution Crews are completing the final fire hydrant repairs or replacements and are expecting to turn their attention back to Main to Curb Lead Service Line Replacements towards the end of this week. Thus, no major traffic interruptions are expected.

Maintenance and Repairs



Lead Service Line Inspections: Learn more about RW's efforts to identify lead service lines within our system by visiting the [Lead Update and Resources Page](#).

Lead Service Line Replacements: RW Distributions Crews will be refocusing back to Main to Curb Replacements after a successful Fire Hydrant Flushing Program. After completing the any remaining repairs or needed hydrant replacements, the crews will refocus on a large Main to Curb replacement on Highland Avenue in Ridgewood.

Capital Improvements

Linwood Well Permit Approval: The [Allocation Permit](#) has been approved by the NJDEP to allow the Linwood Well to be brought back into service. This well is designed to pump 600+ gallon per minute into the existing treatment at the Carr PFAS Treatment Facility. The Linwood Well will help increase production of treated water in time for next year's peak demand season, pending completion of all necessary construction and final approvals.

Prospect PFAS Treatment Facility Raw Water Mains: [NJ I-Bank](#), the state funding agency that provides low-interest financing for infrastructure projects, approved the plans for the Raw Water Mains leading to the Prospect PFAS Treatment Facility. This approval will allow Ridgewood Water to open the bid to potential contractors. The bid opening is set for December 13th. Another important milestone reached in our [PFAS Treatment Master Plan](#).

Important Reminders

Irrigation Winterization Best Practice. It is that time of year that our irrigation systems see their first seasonal frosts and freezing temperatures. It is best practice to properly [winterize your irrigation system](#) when not in use over the cold winter months.



Ridgewood Water Weekly


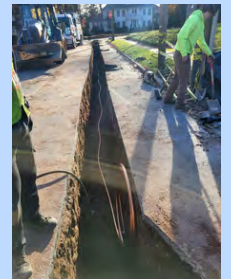
Week of 11/20/23

Road Work Ahead

No Expected Traffic Interruptions: RW Distribution Crews are replacing Main to Curb Lead Service Lines in Ridgewood this week. As it is on a small side street, no major traffic interruptions are expected.

Maintenance and Repairs

Lead Service Line Replacements: RW Distribution Crews will be on Highland Ave in Ridgewood this week replacing the system side of a rather long Lead Service Line this week. The replacement has been scheduled to coincide with the customer deciding to replace their side of the Lead Service Line.



Carbon Treatment Media Replacement: RW Operations Crews are working with our GAC Supplier to change out the PFAS Treatment filter media at The Twinny PFAS Treatment Facility.

Capital Improvements

Linwood Well Permit Approval: The Linwood Well will help increase production of treated water in time for next year's peak demand season. This well will pump 600+ Gallons Per Minute into the Carr PFAS Treatment Facility.

Prospect PFAS Treatment Facility Raw Water Mains: NJ I-Bank's recent approval of our funding application will allow Ridgewood Water to open the bid to potential contractors. The bid opening is set for December 13th. Another important milestone reached in our PFAS Treatment Master Plan.

Important Reminders

Importance of Customer Feedback: Employee motivation, policy refinement or verification, and effective customer communication are just some of the ways that positive, negative, or neutral feedback can help Ridgewood Water improve its operations. Thank you to this customer for helping us better understand our impact on your day to day lives.

“I live at ### Demarest St (next to Orchard School). We had a water main break last Friday and the water company did an excellent job finding and repairing the problem in 6 hours, working to 11:30PM. The workers also did an thorough job informing all the neighbors as to what was happening and any impact it would have on them.”

Ridgewood Water Weekly

Week of 11/27/23

Road Work Ahead

Potential for Traffic Interruptions: (Moderate)

RW Distribution Crews, specifically the Hydro-Excavator Team, will be operating on certain high traffic roads in the Glen Rock community. These crews conduct service line inspections, identifying any remaining Lead Service Lines in our community. While no detours are expected, at certain locations, slow downs may occur during high traffic periods.

Maintenance and Repairs

Installing Insertion Valves for Water Main Replacement: RW

Distribution Crews are in the vicinity of the Ames Treatment Facility and Wells this week. They are installing insertion valves, designed to reduce or eliminate the need for water service interruption during the replacement of the water mains. Traffic may be redirected along Hartung Dr, Covington Pl, Taunton Rd, Fairmont Rd, Fairfield Rd, and Carlton Rd, while the installations are underway.



Important Reminders

Lead Service Line Identification Program: In observance of federal regulations, specifically the LCRR (Lead and Copper Rule Revisions), Ridgewood Water has been conducting an inventory of all service lines, identifying any existing lead containing materials. These service line inspections are being accomplished by Hydro-Excavation Inspections, In-home Inspections, or Customer Self Identification. Ridgewood Water has completed identification on about 91% of the service area. The remaining inspections are scheduled for completion by the end of 2024. To learn the status of your service line, please look at the Service Line Look Up Tool available on the Ridgewood Water Website.

Hydro-Excavator Truck: The most efficient and non-invasive method of inspecting a service line is conducted through a Hydro-Excavator Truck. This method utilized hydro-excavation to dig a small 1-2 foot hole in the location of the curb-stop valve, allowing crews to visually inspect both sides of the service line, the system side and the customer side. When completed the crew fills the hole, lays grass seed, or performs additional restoration as needed on a case by case basis. Hydro-Excavation saves on time, money, traffic delays, and restoration allowing the most efficient and cost effective solution for our ratepayers.



Ridgewood Water Weekly

Week of 12/04/23

Road Work Ahead

Potential for Traffic Interruptions: (Moderate)

RW Distribution Crews, specifically the Hydro-Excavator Team, will be operating on certain high traffic roads in the Glen Rock community. These crews conduct service line inspections, identifying any remaining Lead Service Lines in our community. While no detours are expected, at certain locations, slow downs may occur during high traffic periods.

Maintenance and Repairs

Installing Insertion Valves for Water Main Replacement: After spending a few weeks performing annual maintenance tasks such as RW's Hydrant Flushing Program or adding insertion valves in preparation of main line replacement projects, the distribution crews are refocusing their efforts back onto lead service line replacements. Over the next two weeks, the crews will be working in Ridgewood on Hillcrest Rd, Fairmont Rd, West Ridgewood Ave, and South Pleasant Ave, and in Glen Rock Fairview Ave, Grandview Ave, Concord Ave, and Roxbury Pl.

Capital Improvements

Cedar Hill PFAS Treatment Facility - Cultural Review: RW conducts a cultural review as part of every construction project to determine any cultural or historical impacts of a particular project. During the review conducted at the Cedar Hill PFAS Treatment Facility, a structure was found on local maps dating back to the mid-to-late 1800's. This discovery led to a Phase 1 Archeological Study, which uncovered potential artifacts from the era, necessitating a Phase 2 Archeological Study. RW is excited to be a part of this historical exploration and looks forward to the result of the Archeological Dig.

Important Reminders

Hydro Excavation Lead Service Line Inspection: The most efficient and non-invasive method of inspecting a service line is conducted through a Hydro-Excavator Truck. This method utilized hydro-excavation to dig a small 1-2 foot hole in the location of the curb-stop valve, allowing crews to visually inspect both sides of the service line, the system side and the customer side. When completed the crew fills the hole, lays grass seed, or performs additional restoration as needed on a case by case basis. Hydro-Excavation saves on time, money, traffic delays, and restoration allowing the most efficient and cost effective solution for our ratepayers.



Ridgewood Water Weekly

Week of 12/11/23

Road Work Ahead

Potential for Traffic Interruptions: (Moderate)

RW Distribution Crews, specifically the Hydro-Excavator Team, will be operating on Rock Road in Glen Rock this week. These crews conduct service line inspections, identifying any remaining Lead Service Lines in our community. While no detours are expected, at certain locations, slow downs may occur during high traffic periods.

Maintenance and Repairs

Lead Service Line Replacements: The RW Distribution Crews will be working on lead service line replacements for the RW owned portion of a service line (main-to-curb) over the next two weeks. Our crews will be working in Ridgewood on Hillcrest Rd, Fairmont Rd, W. Ridgewood Ave, W. End Ave, and South Pleasant Ave. In Glen Rock they will be on Fairview Ave, Grandview Ave, Concord Ave, and Roxbury Pl.

Capital Improvements

Cedar Hill PFAS Treatment Facility - Cultural Review: RW conducts a cultural review as part of every construction project to determine any cultural or historical impacts of a particular project. During the review conducted for the proposed Cedar Hill PFAS Treatment Facility, a structure was found on local maps dating back to the mid-to-late 1800's. This discovery led to a Phase 1 Archeological Study, which uncovered potential artifacts from the era, necessitating a Phase 2 Archeological Study. The field work for this project has been completed, and we are expecting to receive the findings from our consultants in January of 2024.

Important Reminders

Unauthorized Hydrant Operation: We have received reports of unauthorized entities operating hydrants without permission. Ridgewood Water staff or local fire departments should be the only entities operating hydrants, unless a permit has been issued by Ridgewood Water. Unauthorized operation of a hydrant may result in dirty water complaints or even cross-contamination into the RW distribution system. Please immediately report any unauthorized hydrant operation to our customer service department by calling (201) 670-5520 or emailing CSwater@ridgewoodnj.net.



Ridgewood Water Weekly

Week of 12/18/23

Road Work Ahead

Potential for Traffic Interruptions: (Moderate)

RW Distribution Crews, specifically the Hydro-Excavator Team, will be operating on Rock Road and Hamilton Avenue in Glen Rock this week. These crews conduct service line inspections, identifying any remaining Lead Service Lines in our community. While no detours are expected, at certain locations, slow downs may occur during high traffic periods.

Capital Improvements

Cedar Hill PFAS Treatment Facility - Cultural Review: RW conducts a cultural review as part of every new construction project to determine any cultural or historical impacts. During the review conducted for the proposed Cedar Hill PFAS Treatment Facility, a structure was found on local maps dating back to the mid-to-late 1800's. This discovery led to a Phase 1 Archeological Study, which uncovered potential artifacts from the era, necessitating a Phase 2 Archeological Study. The field work for this project has been completed, and we are expecting to receive the findings from our consultants in January of 2024.

Important Reminders

Hydro-Excavator Truck: Ridgewood Water is continuing to perform service line inspections to verify pipe materials that are currently unknown. Compared to traditional trench excavation, hydro-excitation is a much more efficient and non-invasive process. This method involves digging a small 1-2 foot hole in the location of the curb-stop valve, allowing crews to visually inspect the utility side and the customer side of the service line. When completed, the crew fills in the hole and completes surface restoration as needed. Hydro-excitation saves on time, money, traffic delays, and restoration, and is the most cost-effective way to physically inspect the service lines outside the home.

Unauthorized Hydrant Operation: We have received reports of unauthorized entities operating hydrants without permission. Ridgewood Water staff or local fire departments should be the only entities operating hydrants, unless a permit has been issued by Ridgewood Water. Unauthorized operation of a hydrant may result in dirty water complaints or even cross-contamination into the RW distribution system. Please immediately report any unauthorized hydrant operation to our customer service department by calling (201) 670-5520 or emailing CSwater@ridgewoodnj.net.



Ridgewood Water Weekly

Week of 12/25/23

Road Work Ahead

Potential for Traffic Diversion: (Moderate)

RW Distribution Crews will be focusing in on Lead Service Line Replacements on certain busy roads in Ridgewood this week. While no detours are expected, at certain locations, slow downs may occur during high traffic periods. Traffic Officers will be on scene to help guide traffic through any potential diversions.

Maintenance and Repairs

Lead Service Line (LSL) Replacements: RW Distributions Crews will be working on various main-to-curb LSL replacements this week, focusing on Hillcrest Road, South Pleasant Ave, and Goffle Road in Ridgewood this week. Since beginning [RW's LSL Identification and Replacement Plan](#), the distributions crews have completed 1,429 inspections, discovered 449 LSL's, and replaced 272 of them. RW's Lead Service Line Team has successfully identified 19,237 service lines, with only 1,532 unknown service lines remaining. That means our crews have successfully identified 93% of the system.

Carr and Twinney PFAS Treatment Facility Carbon Filter Media Replacement: As part of our ongoing effort to treat for PFAS contamination, our existing PFAS treatment facilities will be undergoing regular filter media replacements. Last week our Treatment Division completed a [GAC media](#) backwash and replacement for the Carr and Twinney PFAS Treatment Facilities to ensure effective PFAS removal is obtained.

Important Reminders

Happy Holidays from all of us at Ridgewood Water. We look forward to another amazing year serving our communities in 2024!



Ridgewood Water Weekly

Week of 1/8/2024

Road Work Ahead

Potential for Traffic Diversion: (Moderate)

RW Distribution Crews will be focusing in on Lead Service Line Replacements on certain busy roads in Glen Rock and Ridgewood over the next two weeks. While no detours are expected, at certain locations, slow downs may occur during high traffic periods. Please review the sections below for affected streets.

Maintenance and Repairs



Lead Service Line Inspections: The Ridgewood Water distribution team will be operating the Hydro Excavator Truck in Wyckoff this week, as part of our effort to identify all lead service lines. To learn more about RW's effort to identify lead service lines within our system, visit the [Lead Update and Resources Page](#).

Lead Service Line (LSL) Replacements: RW Distributions Crews will be working on various main-to-curb LSL replacements this week, focusing on Hillcrest Road, South Pleasant Ave, and Fairmount Road in Ridgewood, as well as Grandview Ave, Concord Ave, and Roxbury Place in Glen Rock this week.

Capital Improvements

Ames PFAS Treatment Facility and Phase 1 Raw Water Mains:

Ridgewood Water is awaiting final approval from the [NJ I-Bank](#) to proceed with the [Bid Opening](#) for the Ames Treatment Facility and the 2nd contract in the Phase 1 Raw Water Mains to connect satellite wells to the treatment facilities. The facility is designed to treat two million gallons of water per day. The Ames treatment facility is one of our big 4 treatment facilities. This facility is being built on Hartung Drive in Wyckoff, and the building is being designed to match the style of existing houses to better blend into the neighborhood.



Important Reminders

2023 4th Quarterly PFAS Public Notice: All Ridgewood Water customers will be receiving the 2023 fourth quarter PFAS public notification by the end of the week. This notice is expected to be mailed out to our residents on January 10th.